



# freight policy

BRC will ship to all **mainland dealer locations** or warehouse facilities that have a dock level receiving bay at no additional charge provided the order meets the following criteria:

- Orders must meet a minimum \$2,500 net dollar value to qualify for the BRC freight included program
- Orders which are less than the \$2,500 net dollar value minimum will be subject to a drop charge as indicated in the chart below
- For freight included shipments, BRC will determine a suitable carrier and timing
- This freight program does not include any special shipping requirements such as: site delivery\*, timed delivery, use of lift gate or inside delivery. Orders with special requirements will be quoted and charged on the customer's invoice
- Shipments will be received during regular business hours (8:00 am – 5:00 pm)
- Any extra charges for offloading delays or other charges incurred at receiving end will be billed to the customer
- The customer is responsible for documenting any damages on the carrier's bill of lading (as well as notifying BRC, accompanied with details and pictures) to be able to process a freight claim for any damages or missing items. Freight claims must be initiated within 24 hours of receipt of goods
- BRC reserves the right to change or modify this policy at any time

*\*Certain exceptions may apply*

**For orders below the \$2,500 minimum net dollar value, a drop charge will apply as outlined in the chart below:**

Tier	Drop charge by zone				
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
Platinum	Freight included				
Gold	\$100	\$200	\$300	\$400	\$500
Silver	\$100	\$200	\$300	\$400	\$500
Bronze	\$100	\$200	\$300	\$400	\$500

\*refer to attached zone map

# freight policy

## zone map

