



Terms & Conditions

Thank you for choosing BRC

Established in 1979 and incorporated in 1983, BRC Group has grown into a leader in the research, development and manufacturing of high quality ergonomic office furniture. BRC is a Canadian-owned private company with modern manufacturing facilities in Georgetown, Ontario, Canada.

The Natural Quick Ship program offers a curated selection of Natural products that ship within 10 business days.

The BRC Team works hard to earn and keep your business - our success depends on it. If you have any questions or inquires about the Natural Quick Ship program, please contact us at info@brc.group or toll free at 1-877-260-4309.

We appreciate your business and look forward to hearing from you.

Quick Ship Lead Time

Natural Quick Ship orders will ship within 10 business days from receipt of a clean order.

A clean order is defined as a complete and accurate order submission that:

- Meets all published Natural Quick Ship program requirements
- Includes all required documentation and information
- Does not require clarification or correction

Orders received after 2:00 PM EST will be considered received on the following business day. Business days exclude weekends and statutory holidays.

Transit time is not included in the 10-business-day manufacturing lead time.

BRC reserves the right to adjust lead times due to material shortages, supplier delays, force majeure, capacity constraints, order volume fluctuations, or other circumstances beyond its reasonable control.

Order Eligibility

Only products, finishes, and configurations listed in the Natural Quick Ship offering are eligible.

Orders that include non-listed configurations, customizations, or deviations from the published offering will be processed under standard lead times.



Order Submission Requirements

- Orders must be emailed to: quickship@brc.group
- Orders must be submitted in PDF format
- Purchase orders must clearly indicate “Quick Ship”
- Purchase orders must include a complete Ship to Address, including a Contact Name and Number
- Quick Ship orders must be submitted separately from non-Quick Ship orders

Orders that are incomplete, inaccurate, or otherwise fail to meet published program requirements will not qualify as clean orders and will be processed under standard lead times.

Order Changes & Cancellations

Once an order has been confirmed as a clean order, it cannot be modified or cancelled.

Orders requiring changes after confirmation as a clean order will be processed under standard lead times.

Order Limits

Natural Quick Ship orders are limited to a maximum net value of \$50,000 per order.

Orders exceeding this limit will be processed under standard lead times.

BRC reserves the right to consolidate multiple related Quick Ship orders from the same customer, dealer, or project for the purposes of determining program eligibility and protecting program capacity.

Shipping

Standard BRC shipping rates and freight policies apply.

For detailed information, please visit:

www.brc.group/resources/freight-policy

Warranty

Natural Quick Ship products are covered under standard BRC warranty terms.

For full warranty details, please visit:

www.brc.group/resources/warranty