

# abrc | freight policy - Canada

BRC has an active freight policy for its dealers in Canada. Freight will be shipped free of charge to the dealers own location or warehouse under the following conditions and terms:

**ZONE 1:** Orders must meet a minimum \$2,500 CAD net dollar value to BRC.

**ZONE 2:** Orders must meet a minimum \$2,500 CAD net dollar value to BRC.

**ZONE 3:** Orders must meet a minimum \$5,000 CAD net dollar value to BRC.

**ZONE 4:** Orders must meet a minimum \$7,500 CAD net dollar value to BRC.

- Orders must ship to a facility with a dock level receiving bay during regular business hours.
- Offer applies on a per order basis. Orders can be combined but must be on a single purchase order and ship together to the same location.
- This policy does not apply for Canadian Government Standing Agreement (SA) purchases from BRC. For SA purchases, please contact BRC for a price quote.
- This freight program does not include any special shipping requirements such as: factory pick-up, site delivery, timed delivery, use of lift gate or inside delivery. Orders with special shipping requirements will be quoted and charges will be added to the customer's invoice. Please contact BRC at [quotes@brc.group](mailto:quotes@brc.group) for any special shipping requirements or a freight quote on your order.
- BRC will determine the suitable carrier and timing. BRC is not responsible for charges relating to delivery delays or shipping occurrences out of their control.
- Any extra charges for offloading delays or other charges incurred at receiving end will be billed to the customer.
- The customer is responsible for documenting any damages on the carrier's bill of lading (as well as notifying BRC, accompanied with details and images) to process a freight claim for any damages or missing items. Freight claims must be initiated within 24 hours of receipt of goods and can be addressed to: [customerservice@brc.group](mailto:customerservice@brc.group)
- BRC reserves the right to change or modify this policy at any time.

*\*The zone map below serves as a guideline only. In general, the policy covers major urban centers that are serviced by the Trans-Canada highway. Areas beyond the Trans-Canada highway will require a freight quote.*

## Zone Map

